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Atty. Docket No. (Opt.) **VIGN1110**

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AUG 2 4 2004

Applicants Brendan J. Kitts Application Number

Filed

3/29/2001

For

METHOD OF PREDICTING BEHAVIOR OF A CUSTOMER AT A FUTURE DATE AND A DATA PROCESSING SYSTEM

READABLE MEDIUM

Group Art Unit Examiner 3623 Robinson Boyce, Akiba K

Confirmation No.

3292

Certification Under 37 C.F.R. §1.8

I hereby certify that this document is being transmitted to COMMISSIONER FOR PATENTS via facsimile on . 2004.

Signed Name

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

Vignette Corporation, 100% owner of the above-identified patent application, as evidenced by the attached Assignment filed March 29, 2001 with the above-referenced application, hereby revokes all previous Powers of Attorney and appoints the following attorneys under Customer No. 44654, all of the firm of SPRINKLE IP LAW GROUP, to prosecute the above-identified Patent and to transact all business in the Patent and Trademark Office connected therewith.

> STEVEN R. SPRINKLE JOHN ADAIR ARI AKMAL

Registration No. 40,825 Registration No. 48,828 Registration No. 51,388

Direct all telephone calls and correspondence to:

Customer No. 44654 SPRINKLE IP LAW GROUP P.O. Box 684767 Austin, TX 78768-4767 Attn: Steven Sprinkle Tel. (512) 637.9220 / Fax (512) 371.9088

I hereby state I am authorized to act on behalf of VIGNETTE CORPORATION.

Respectfully submitted,

VIGNETTE CORPORATION

Bryce Johnson, Senior Vice

President & General Counsel



ATTORNEY DOCKET NO. VIGN1110



-1-

ASSIGNMENT

This Assignment is made by Brendan J. Kitts, a citizen of Australia and residing at 6 McLean Place, Apt. 8, Cambridge, MA 02140 ("Assignor").

WHEREAS, Assignor has invented a new and useful Invention entitled

METHOD OF PREDICTING BEHAVIOR OF A CUSTOMER AT A FUTURE DATE

AND A DATA PROCESSING SYSTEM READABLE MEDIUM, for which an application
for United States Patent is made, said application having been executed on even date herewith;

and

WHEREAS, Assignor believes himself to be the original inventor of the invention including any and all improvements disclosed in said application ("Invention"); and

WHEREAS, the parties desire to have a recordable instrument assigning the entire right, title and interest in and to said Invention, said application and any patents, invention registrations or other forms of protection ("Patents") that may be granted for said inventions in the United States and throughout the world;

NOW, THEREFORE, in accordance with the obligations to assign the Invention and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, Assignor hereby sells, assigns, and transfers to VIGNETTE CORPORATION (hereinafter referred to as "Assignee"), the entire right, title, and interest in and to said invention, said application and any Patents that may be granted for said invention in the United States and throughout the world, including the right to file foreign applications directly in the name of the Assignee and to claim for any such foreign applications any priority rights to which such applications are entitled under international conventions, treaties, or otherwise.

Assignor agrees that, upon request and without further compensation, but at no expense to Assignor, he/she and/or their legal representatives and assigns will do all lawful acts, including the execution of papers and the giving of testimony, that may be necessary or desirable for obtaining, sustaining, reissuing, or enforcing the Patents in the United States and throughout the world for said Invention, and for perfecting, recording, or maintaining the title of Assignee,

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ATTORNEY DOCKET NO. VIGN1110



PATENT APPLICATION

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its successors and assigns, to said Invention, said application, and any Patents granted for said Invention in the United States and throughout the world.

Assignor represents and warrants that he/she has not granted and will not grant to others any rights inconsistent with the rights granted herein.

Assignor authorizes and requests the Assistant Commissioner for Patents of the United States and of all foreign countries to issue any Patents granted for said Invention, whether on said application or on any subsequently filed divisional, continuation, continuation-in-part, reissue or other application, to Assignee, its successors and assigns, as the assignee of the entire interest in said Invention.

IN WITNESS WHEREOF, Assignor has executed this Assignment on the date provided below.

Name of Inventor:

Brendan J. Kitts

Signature:

Date:

Citizenship

Australia

Residence Address:

6 McLean Place, Apt. 8 Cambridge, MA 02140